

## rush's experience with HCI

For some reason I had this idea that when you work with an organization, you don't get to communicate, I mean really communicate, to a person, but rather just with the company. No names, nothing.

HCI was nothing like that alhamdulillah.

From the moment we contacted them, our sister Dalia, the Administrative and Child Sponsorship Coordinator, helped us all the way through with all our concerns, and might I add many, many emails. I wanted to know how this money would be helping Noor, so of course I emailed Dalia again, and asked her. She didn't have the answer herself but she was able to forward my questions to their partners in Afghanistan, and I thought I would include one of her emails here.

*Assalaam Alaikum Sr. Sofiyah,*

*Alhamdu Lillah, I have the answers for your questions regarding your sponsored child. According to our regional office in Pakistan, the child Noor Rahman Abdul Shakoor, HCI# 227663 is living inside Afghanistan. He is a student of an orphanage in Jala Abad city. The child belongs to a very poor family, who does not own a place to live. They are currently living in their uncle's house. Our office in Pakistan is providing the child with basic needs such as food, cloth, medical care, and shelter.*

*On the same note, the child Noor is able to respond to your letter Insh'Allah.*

*I hope I answered all your questions.*

WAS,

*Dalia  
Administrative Coordinator*

